

Equality Impact Assessment

Service Area: Environmental Health & Housing Services

Head of Service: Nina Lake

Lead Officer: Wendy Slate

Date of Assessment: 01/03/2024

Name of policy/function/project/service area to be assessed: Home Energy Service

Brief description of proposal to be assessed: Commissioned Home Energy Service to assist residents to increase home energy efficiency and reduce fuel poverty.

Proposed implementation date of project/proposal: October 2024

Brief description of the anticipated outcomes of the proposal:

Proposal	Current Arrangement	Proposed Arrangement	Comment
Domestic energy advice service	Commissioned service	Continuation of commissioned service	Click or tap here to enter text.
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Consultation:

Brief description of any consultation undertaken with stakeholders and summarise the results and how it has influenced the proposal. Please attach a summary of consultation results or other relevant reports:

Consultation with NDC Officers and representatives from 361 Energy CIC. Both parties are keen to continue this contract as the service has been proven to be beneficial to North Devon residents. Both NDC & 361 Energy CIC have received positive feedback from residents; who commented on the professional service, representatives from 361 Energy being knowledge, kind and very helpful.

Demographic Data by protected characteristic:

Please detail the Census 2021 data for protected characteristics for North Devon (as detailed in the EIA Guidance for Managers and on NDC website):

Within the North Devon District area the population is: 48.7% male and 51.3% female.

Age: 16.7% are aged 15 and under, 4% Aged 16 to 19, 31.4% Aged 20 to 49, 35.6% Aged 50 to 74, 12.3% Aged 75 and above.

Disability / Long term health: 72.7 % stated they were not disabled under the Equality Act – with no long term physical or mental health conditions, 11.6 % stated they were disabled under the equality act –with day-to-day activities limited a little, 8 % stated they were disabled under the equality act –with day-to-day activities limited a lot, 7.8 % stated they were disabled under the equality act – having a long term physical or mental health condition but day-to-day activities were not limited.

Equality Data by protected characteristic from consultation:

Please detail the equality data obtained as part of the consultation and compare this data to the Census 2021 data (as detailed in the EIA Guidance for Managers and on NDC website) and identify where this data does not reflect the demographics for North Devon and any disparities in outcomes by characteristic:

[Click or tap here to enter text.](#)

Other Data:

Please detail any other data that has been obtained and taken into consideration (for example, other Census 2021 data which is not related to protected characteristics such as no household members having English as main language, vulnerable groups, education, economy, housing, access to transport etc, Public Health and NHS data, deprived neighbourhoods, workforce profile data):

National Energy Action have produced their UK Fuel Poverty Monitoring Report 2022-23 and outlines the benefits for individuals receiving assistance; which include energy cost savings, improvement in debt repayment and improvements in household safety, health & well-being. Research has evidenced that when vulnerable households access support, the benefits can be life changing.

Impact:

Summarise any positive impacts or benefits, any negative impacts (i.e. potential for discrimination, disadvantage or disproportionate treatment) and any neutral impacts and the evidence/data you have taken into account to reach this

conclusion. Be aware that there may be positive, negative and neutral impacts within each characteristic. (NOTE: please refer to the EIA Guidance for Managers or Equality Strategy for the characteristics) Where an impact is unknown, state so, and identify what steps will be taken to address any gaps in data:

Characteristic	Impact (what information was used to assess impact? Data/feedback etc. Describe whether this is positive or negative)	Scale of Impact (High/Med/Low)	Mitigation Required (what needs to be done to reduce/remove the impact? Have service users been involved in providing this insight?)
Age	Positive	High	Click or tap here to enter text.
Disability	Positive	High	Click or tap here to enter text.
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Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.	Click or tap here to enter text.

Consideration of Alternatives:

Describe what alternatives have been considered and/or what actions will be taken to remove or minimise any potential negative effect identified above (attach evidence to appropriate data, reports, etc):

The re-commissioning of the home energy service aims to assist those people who are most vulnerable to the impacts of fuel poverty and ensure that a tailored service is provided.

Funding Considerations:

ECO, Better Care Fund

Monitoring Arrangements:

Briefly describe the monitoring arrangements/systems that will be put in place to monitor the effects of this proposal.

NDC's Private Sector – Energy Efficiency Officer will monitor the contract to ensure that it's meeting its aims.

Date on which you will be re-considering the project/report and submitting a further EIA if applicable.

Click or tap here to enter text.

The completion of an Equality Impact Assessment is an ongoing process. Impacts will be continually reviewed during projects and the decision making process and the Assessment will be updated accordingly and published.

A further assessment will also be required between 6 to 12 months following the implementation of the policy, project, decision or service change which has been implemented.

Reporting and Publication:

Equality Impact Assessments will be published on North Devon Council's website with committee reports as part of the democratic decision making process.

For Equality Impact Assessments that are produced which are not part of the democratic decision making process, please forward to equality@northdevongov.uk for publication.

Corporate and Community Services Use Only: Date of publication to NDC

Website: Click or tap to enter a date.